

Privacy Policy

WEST VIRGINIA INSURANCE COMMISSION PRIVACY POLICY

Thank you for visiting the West Virginia Insurance Commission web site. We understand that you may be concerned about the use of information you may provide when visiting the Insurance Commission on line. The Insurance Commission is committed to preserving your privacy and protecting the security of the information it collects. This policy addresses the collection, security and access to information that may be gathered during visits to the Insurance Commission's web site.

Personal Information Contained in E Mail and On Line Forms:

Portions of our web site allow you to voluntarily submit information or ask a question through use of e mail. Although the West Virginia Insurance Commission does not currently offer the use of on line forms, it will do so in the future. Any personal information that you provide in an e mail or on line form may be shared with staff within the Insurance Commission as necessary to respond to your e mail, process the form, or take other action that you have requested. The personal information that you provide in an e mail or on line form may also be shared with other agencies as required by law or pursuant to Insurance Commission authority. We will not release any personal information that you provide beyond these limits unless you specifically authorize us to do so.

You should be aware that certain information maintained by the Insurance Commission is considered public information under the West Virginia Freedom of Information Act, W.Va. Code §33-29B-1, et seq. The information that you provide may be subject to examination upon a request from the public if the information is a public record and not otherwise exempt from disclosure under the Freedom of Information Act.

The West Virginia Insurance Commission does not sell or distribute lists of e-mail addresses to anyone outside of the agency.

Non-Personal Information That We Record:

When you visit the West Virginia Insurance Commission web site, we may record certain non-personal information for statistical purposes. This information, if collected, is never distributed to non-governmental interests, and is used only to help us improve the use of our web site by providing statistical information concerning its use. This information consists of the following:

- The IP address of the computer accessing our web site;
- The date and time the computer accesses our web site;
- The type of internet browser, operating system, and screen resolution of the visitor; and
- The internet address of the site from which the visitor linked to our web site.

Web Cookies:

A cookie is a simple text file, or "tag," that a web site transfers to your computer's hard disk, usually to keep track of you while you are connected to that web site. The Insurance Commission web site currently does not use cookies on its web pages, but may do so in the future. A cookie would make it easier for you to use certain features that may be incorporated into the Insurance Commission web site in the future without having to provide the same information again as you move from one web page to another. If cookies are used by the Insurance Commission in the future, we will not store any personal information or data in them.

Links to Other Web Sites:

The West Virginia Insurance Commission web site contains links to other web sites that may provide additional information that is helpful to you. The Insurance Commission is not responsible for the privacy practices or information collected by these other web sites, and we encourage you to read the privacy policies of the other sites carefully.

Security Measures to Protect Information:

The West Virginia Insurance Commission has instituted security measures for all information systems that we maintain so that the information will not be lost, misused or altered.

DISCLAIMER:

The West Virginia Insurance Commission's web site and the information it contains are provided as a public service. The web site is monitored to insure proper operation of security measures. Unauthorized attempts to change any information stored on the system or to undermine the security features are prohibited and may result in criminal prosecution.

Although this web site is updated on a regular basis, the Insurance Commission cannot guarantee the accuracy or completeness of the site's contents and disclaims liability for errors and omissions in the contents. The Insurance Commission makes no warranty, express or implied, for freedom from computer viruses with respect to the contents of the web site or links to other web sites.

For questions and concerns about this site, please contact the webmaster.